

Multinational Choice Policy

Travel Support Services

Program Information

The Hartford's Multinational Choice policy includes must-have travel services and benefits from Generali Global Assistance such as medical, security and personal services to employees and their families while traveling on business, including important pre-trip information to keep your employees updated and well prepared. With a local presence in more than 200 countries and territories and 35 centers staffed 24/7 with multi-lingual coordinators, case managers and medical and security staff, our help is always available.

With travel assistance services from Generali Global Assistance, help is only a phone call away. When you are traveling 100 miles or more away from home on trips of 180 days or less, you have access to travel medical, personal and security assistance services. Your program benefits include:

MEDICAL ASSISTANCE SERVICES

- Medical Search, Referral and Hospital Admissions Support
- Medical Monitoring and Dispatch of Healthcare Professional
- Emergency Medical Evacuation
- Medically Necessary Repatriation
- Return of Traveling Companion
- Return of Dependent Children
- Visit by Family Member or Friend
- Benefits Verification and Claims Assistance
- Return of Vehicle
- Return of Pet
- Return of Mortal Remains

PERSONAL ASSISTANCE SERVICES

- Pre-Trip Assistance Information
- Emergency Medication
- Emergency Message Relay
- Emergency Travel Arrangements
- Emergency Cash Advance
- Locating Lost or Stolen Items
- Law-Related Services
- Translation Services
- Embassy and Consular Information

SECURITY ASSISTANCE SERVICES

- Emergency Political, Security or Natural Disaster Repatriation and Relocation

Multinational Choice Policy

How To Report Your Claims

In the event of a claim, suit or loss under your Policy, contact your agent or broker. To report a claim, occurrence, accident, suit, loss or injury, in accordance with and as provided in the respective coverage parts of your Policy, please use any of the following methods:

EMAIL, WEBSITE & PHONE:

LPD/SCMNewClaims@thehartford.com

www.thehartford.com

Phone: 1 (800) 327-3636

(This contact information is to be used for ***new claim reporting only***)

Calling the following numbers does not constitute the report of claim, occurrence, accident, suit, loss or injury, as provided for in the respective coverage parts of your Policy. To report a claim, occurrence, accident, suit, loss or injury to us, you must follow one of the methods set out above. Please be sure to include the following information, in addition to any specific information required by the applicable coverage part:

- Policy Holder Name
- Policy Number
- Type of Loss
- Date of Event
- Description of Loss
- Insured contact name and details (phone, email, etc.)

24 HOUR EMERGENCY RESPONSE TRAVEL SUPPORT SERVICES

contact **Generali Global Assistance USA** for

Emergency Medical, Personal, Travel Assistance and Emergency Political Evacuation Services

Toll Free Inside U.S. and Canada: 1 (866) 690-5112

Collect Calls Outside the U.S. and Canada: 1 (240) 330-1441

Please refer to Policy Plan # HIG712

To print cards, or get more information on Travel Support Services outside US, go to:

<https://eservices.europassistance-usa.com/sites/HAC/>

To Register, Use Group ID: C1HAC Activation Code: 01062014